SPONSORSHIP PROGRAM SURVEY

For use of this form, see AR 600-8-8: the proponent agency is ODCSPER

UNIT OR ACTIVITY	RANK/GRADE

This survey is being conducted as part of a continuing effort to improve the sponsorship program.

INSTRUCTIONS: Check the appropriate box for each question or write in the information requested.

1. Were you offered a sponsor either before or after arrival?

☐ Yes ☐ Yes, but I declined ☐ No

2. If you had a sponsor, when did that sponsor first contact you?

- ☐ a. 90 or more days prior to my arrival
- ☐ b. Less than 90, but more than 30 days prior
- ☐ c. 30 or less days prior
- ☐ d. Upon arrival at the installation

3. How helpful was your sponsor during your PCS move?

- ☐ a. Does not apply; I did not have a sponsor
- ☐ b. Extremely helpful
- ☐ c. Very helpful
- ☐ d. Moderately helpful
- ☐ e. Slightly helpful
- ☐ f. Not at all helpful

4. How helpful was your new unit or activity during your PCS move?

- ☐ a. Extremely helpful
- ☐ b. Very helpful
- ☐ c. Moderatley helpful
- ☐ d. Slightly helpful
- ☐ e. Not at all helpful

5. How helpful was your old unit or activity during your PCS move?

- ☐ a. Extremely helpful
- ☐ b. Very helpful
- ☐ c. Moderately helpful
- ☐ d. Slightly helpful
- ☐ e. Not at all helpful

6. Using the scale below, indicate how helpful each type of service below was for you *(and your family)?* Mark a response for each.

a. Did not need the service
b. Service was not available
c. Extremely helpful
d. Very helpful
e. Moderately helpful
f. Slightly helpful
g. Not at all helpful

	a	b	c	d	e	f	g
Letter from your sponsor							
Welcome packet							
Installation newcomer orientation							
Unit orientation							
ACS overseas orientation briefings							
ACS overseas video							
ACS individual relocation counseling							
ACS automated relocation information system							

7. Overall, how satisified are you with the sponsorship assistance you received at your current location?

- ☐ a. Very satisfied
- ☐ b. Satisfied
- ☐ c. Neither satisfied nor dissatisfied
- ☐ d. Dissatisfied
- ☐ e. Very dissatisfied

8. Overall, how well is the sponsorship program working?

- ☐ a. Very well
- ☐ b. Well
- ☐ c. Not sure
- ☐ d. Poorly
- ☐ e. Very poorly

9. Why is the sponsorship program not working well? Mark all that apply.

- ☐ a. Does not apply; it is working well
- ☐ b. Sponsors are not carefully selected
- ☐ c. Sponsors are not well informed or trained
- ☐ d. Sponsors do not take the job seriously
- ☐ e. Commanders do not fully support the program
- ☐ f. Soldiers or civilian employees do not know about it

g. Other reason